

News Article

Rogers to Introduce LTE Network

BY: Kristin Craik

Set to unveil in four major cities, Rogers LTE technology will allow for faster mobile Internet application

Rogers Communications announced yesterday its plan to launch a Long Term Evolution (LTE) network this year. Services will debut in Toronto, Montreal, Vancouver and Ottawa with plans to incorporate the top 25 markets in 2012.

"The world is moving to LTE and we're thrilled to be leading the way by bringing this next generation technology to our consumer and business customers," said Nadir Mohamed, President and CEO of Rogers Communications Inc., in a press release. "We're investing substantially to drive Canada's digital economy and we're excited to bring this platform for innovation to Canadians."

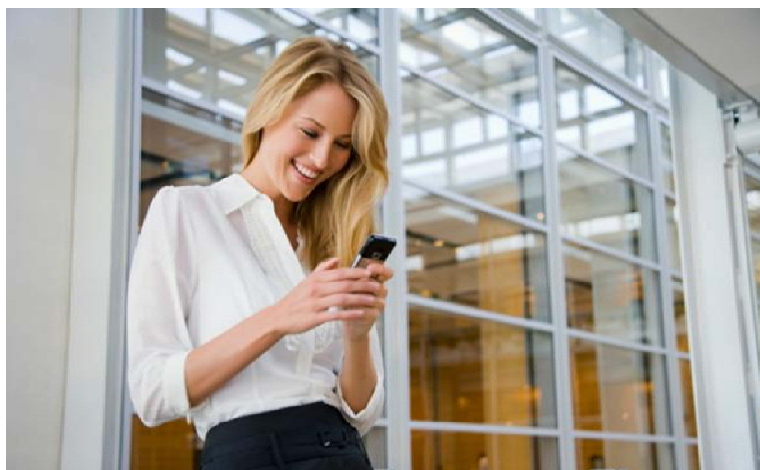
LTE will enable unparalleled connectivity as it is a next generation technology. Mobile broadband speeds will soon compare to what customers receive on their home and work computers. In comparison to current HSPA+ technology, customers will reach speeds up to three and four times faster allowing for peak download speeds to reach 150 Mbps and upload speeds up to 70 Mbps.

With LTE providing more usage capacity, customers will also be able to access the network at high speeds without affecting performance.

Ericsson, the world's leading provider of technological services to telecom operators, will supply LTE technology for Rogers commercial launch. To do this Ericsson will deploy all 4G/LTE radio sites with its new multi-standard radio base station. This will upgrade and expand Roger's existing network to support LTE technology.

"Ericsson has been a strategic, valued partner of ours for more than 25 years and we look forward to working with them to bring this next generation technology to Canadians," said Bob Berner, Executive Vice President Network and Chief Technology Officer of Rogers Communications Inc.

Rogers, overall, is excited to bring this new technology to its loyal tech-savvy customers. "LTE is the critical foundation to deliver a world increasingly being defined by connected experiences," said Mohamed. "With LTE, our customers can use their smartphones, tablets and laptops in ways they never before thought possible - LTE is the fuel that will power Canadian innovation for years to come."



May 2011

Page 1

Articles in This Issue...

News:

Rogers to Introduce LTE Network

..... 1

Tips for the Office:

Office 2007: Tips for Training Your Staff for Free

..... 2

Did You Know:

Assessing the Technology Divide in Canada's Workplaces

..... 3

Question of the Month:

How to send a meeting reminder to all attendees?

..... 4

Quote of the Month

..... 4

Product of the Month:

Latitude XT2 XFR Tablet PC

..... 5

May 2011

Page 2

Articles in This Issue...

News:

Rogers to Introduce LTE Network

..... 1

Tips for the Office:

Office 2007: Tips for Training Your Staff for Free

..... 2

Did You Know:

Assessing the Technology Divide in Canada's Workplaces

..... 3

Question of the Month:

How to send a meeting reminder to all attendees?

..... 4

Quote of the Month

..... 4

Product of the Month:

Latitude XT2 XFR Tablet PC

..... 5

Tips for the Office



Office 2007: Tips for Training Your Staff for Free

Buried deep within the sitemap of Microsoft.com are lots of options for training your users on Office 2007. Here are some tips for getting the most out of free Microsoft tools to help you educate and support your users.

Links to tip sheets and articles

Instead of telling your users to go out to Microsoft.com and do a search for *Word 2007*, put hyperlinks to the printer-friendly version of tip sheets and articles like "Word or Publisher? Which one should you use?" on your company's main portal page. Providing links to information you know they need will help you cover the training bases. Presenting the links on an internal Web site they already use will show your users that it's okay to go outside of their four firewalls to learn something new.



Online training

Office online self-paced training courses are a great way to link your users to 30 to 60-minute onscreen, clickable demos to walk them through the steps. Since these demos do have sound, remind them to turn their speakers on or put on their headphones before following the link. These videos do not require multiple clicks to get to the start of the course nor do they require a logon with a Windows Live ID.

E-Learning

Microsoft E-Learning includes free, self-paced, onscreen fundamentals training courses for Live Meeting, Groove, Windows Vista, and the Office 2007 user interface. Users must log on with their Windows Live ID, but no ActiveX controls are required. Navigation is explained in the introduction to each course.

Webcasts

Live and On-Demand Webcasts also require a Windows Live ID; however, there is a new Web viewer for LiveMeeting that allows users to view the Webcast on demand without downloading LiveMeeting, which is key in the managed PC environment. Users won't be able to download the Windows Media file for offline viewing of an on-demand Webcast from a managed PC, but check with your Microsoft rep. They typically have some of these Webcasts available for you on a DVD to upload into your training tracking system, if you want to make watching one or more of these Webcasts required for your users.

Office Online At Work

Remove Microsoft.com from your IT reference guide and replace it with office.microsoft.com. Go out to this site every day, and you'll see that it is not a static page. The pictures and links change daily as new content is added and refreshed.

May 2011

Page 3

Articles in This Issue...

News:

Rogers to Introduce LTE Network

..... 1

Tips for the Office:

Office 2007: Tips for Training Your Staff for Free

..... 2

Did You Know:

Assessing the Technology Divide in Canada's Workplaces

..... 3

Question of the Month:

How to send a meeting reminder to all attendees?

..... 4

Quote of the Month

..... 4

Product of the Month:

Latitude XT2 XFR Tablet PC

..... 5

Did your know...

Assessing the Technology Divide in Canada's Workplaces

Michael Fraiman

Technology is changing the Canadian workforce, but we might not have the experience yet to make the most of it, according to a new study on Canada's changing workforce from SAP Canada.

The report, released Wednesday, identified that only 53% of front-line employees feel adequately trained for their jobs, and that employees in various environments worry that "people are pulling away from using technology, since they don't align its usage with what they value."



The study addressed how Boomers (aged 45-64), Generations Xers (30-44) and Generation Y workers (20-29) are all responding to technological changes in their workplaces and personal lives.

Unsurprisingly, Boomers are the most protective of their personal online profiles, and most resistant to technological changes in the workplace — for instance, fewer than half the Boomers polled believe that technology influences customer loyalty.

"Boomers in management positions struggle with how to recruit, retain and advance these new generations of workers," according to the study. "They view new recruits as 'lacking many of the values that they brought into the workforce.'"

By contrast, the Generation Y workers took technology as a given — 92% use it in the workplace for personal and professional use. Over half use their personal computer for work, and their work mobile for personal use.

Interestingly, this can be broken down further: geographically, Western Canadians are more likely to bring their work home on their mobiles, but more Central Canadians bring their home to work, browsing personal matters at their offices.

Generation Xers fall somewhere in the middle, except they don't care to be as mobile, according to the study. In other words, workplace flexibility is more important to young, unmarried upstarts, whereas 30-40-year-olds would rather just stay home with their kids.

It's tricky to tell whether these Generation Y numbers will stay put as they grow up and fill the GenX shoes. The study suggests that Canadians must become tech-enthusiasts if they want to keep up with the workforce times, and figure out how to properly translate that technology into actual productivity and consumer comfort.

May 2011

Page 4

Articles in This
Issue...

News:

Rogers to Introduce LTE
Network

..... 1

Tips for the Office:

Office 2007: Tips for
Training Your Staff for
Free

..... 2

Did You Know:

Assessing the
Technology Divide in
Canada's Workplaces

..... 3

Question of the Month:

How to send a meeting
reminder to all
attendees?

..... 4

Quote of the Month

..... 4

Product of the Month:

Latitude XT2 XFR Tablet
PC

..... 5

Question of the Month



Question: Is there a simple way to send a reminder of an upcoming meeting to all attendees?

Answer: Yes. To contact meeting attendees with a reminder or another message; open the original meeting request and click on the **Actions** menu, from there select **New Message to Attendees**.



**"When I agreed to have dinner with you,
I accidentally hit 'reply to all' on the e-mail.
Long story short, I'm now dating 112 people."**

Quote of the Month

*The only limits are, as always, those of vision.
James Broughton*

May 2011

Page 5

Articles in This
Issue...

News:

Rogers to Introduce LTE
Network.

..... 1

Tips for the Office:

Office 2007: Tips for
Training Your Staff for
Free

..... 2

Did You Know:

Assessing the
Technology Divide in
Canada's Workplaces

..... 3

Question of the Month:

How to send a meeting
reminder to all
attendees?

..... 4

Quote of the Month

..... 4

Product of the Month:

Latitude XT2 XFR Tablet
PC

..... 5

Product of the Month

DELL Latitude XT2 XFR Tablet PC

The industry's first rugged tablet PC featuring capacitive multitouch technology, the Dell Latitude™ XT2 XFR has been designed and engineered for exceptional performance and enhanced usability in demanding work environments. The Dell Latitude XT2 XFR Tablet PC is characterized as:



- **Innovative and Flexible:** The industry's first rugged multitouch tablet PC
- **Real-World Rugged:** Designed for high performance in harsh environments
- **Small Tablet, Big Options:** This small 12.1 inch rugged convertible tablet PC is available with a variety of customizable usability and productivity options.

Innovative and Flexible

Whether you're using it as a tablet PC or as a laptop, the Dell Latitude XT2 XFR provides a rugged mobile computing solution that can help increase average uptime in a range of challenging environments.

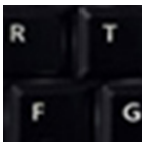
The innovative multi-touch screen on the Latitude XT2 XFR lets you work whichever



way the job demands it. Use natural gestures such as pinches or taps for scrolling, panning, rotating and zooming, and get additional input capability from the included digitizer pen. (For work that requires gloves, a resistive touch-screen option will soon be available.)



Whether you're working in direct sunlight, indoors, or under cover of nightfall, the 12.1" wide-aspect outdoor-viewable screen can keep you productive in the field.



Full Size keyboard for convenience and ease of data entry. And optional rubber backlit keyboard for nighttime operation.